



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

WILLIAM T. ROWSE et al.

Serial No.: 09/547,661

Filed: April 12, 2000

For: SYSTEM FOR PROCESSING A CUSTOMER CONCERN

Attorney Docket No.: FMC 1185 PUS (81050169)

Group Art Unit: 3629

Examiner: Jonathan P. Ouellette

NOTICE OF APPEAL UNDER 37 C.F.R. § 41.31

Mail Stop AF

Commissioner for Patents

U.S. Patent & Trademark Office

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Applicants hereby appeal to the Board of Patent Appeals and Interferences from the decision of the Examiner dated December 19, 2005 in the above-identified patent application.

On October 27, 2004, the Applicants submitted a Notice of Appeal fee of \$340.00 applicable at the time. The Examiner reopened prosecution before the appeal was heard. Pursuant to MPEP § 1207.04, Applicants request that this previously paid fee be applied to the new Notice of Appeal. Applicants acknowledge that the Notice of Appeal fee

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8 (FIRST CLASS MAIL)

I hereby certify that this paper, including all enclosures referred to herein, is being deposited with the United States Postal Service as first-class mail, postage pre-paid, in an envelope addressed to: Mail Stop AF, Commissioner for Patents, U.S. Patent & Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450 on:

Jan 13, 2006
Date of Deposit

John S. Le Roy
Name of Person Signing

John S. Le Roy
Signature

01/18/2006 RFEKADU1 00000009 061510 09547661

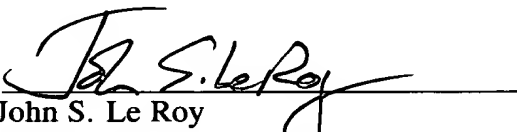
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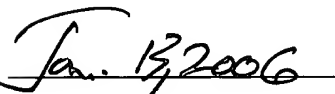
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set forth in 37 C.F.R. § 41.20(b)(1) is currently \$500. Therefore, Applicants request that the difference between the increased fee and the amount previously paid of \$160, as well as any additional fees or credits, be applied to Deposit Account No. 06-1510 (Ford Global Technologies, Inc.). A duplicate of this Notice is enclosed for this purpose.

Respectfully submitted,

WILLIAM T. ROWSE et al.

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